



" A Home Where Care Meets Comfort"





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## Hello : Welcome to Colchester Road Residential

We are a small and homely care home in Ipswich offering a quiet, peaceful setting where people don't just receive care they feel known, valued, and at home.

We support up to 12 residents in a quiet, beautifully en-suite furnished setting that feels more like a home than a facility. Whether you're joining us for full-time care or daytime support, you'll find a calm, friendly space and a team that takes the time to understand what matters to you.

Conveniently located just steps away from local GP practice and Ipswich Hospital, we're well-placed for health appointments and emergency peace of mind. Families can visit with ease, and residents remain closely connected to the community.

We have a strong, committed, enthusiastic team of staff who pride themselves in providing a 'home from home' experience for all of our residents. Here, care is personal, relationships are genuine, and life is lived at your pace with dignity, comfort, and connection at the heart of everything we do.

## Living As Yourself

#### A look into our values and heartfelt approach to care

At Colchester Road Residential, care is more than a task, it's a relationship. We take the time to understand who you are, not just what support you need.

Your choices, routines, and story matter. Whether it's how you like your tea, the music you enjoy, or the time you prefer to wake up, we build your care around you.

#### We believe in:

- Listening first, before making decisions
- Supporting independence, no matter your age or ability
- Respecting your voice, your pace, and your comfort
- Celebrating your culture, background, and beliefs
- Always treating you with dignity even in the smallest moments

Everyone who lives here is supported to continue being themselves with freedom, purpose, and the comfort of knowing they're truly cared for.

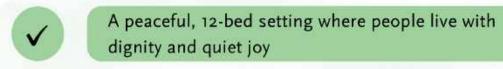
## Why Families Choose us

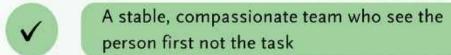
At Colchester Road Residential It's not just a home, it's a community built on trust.

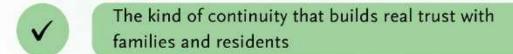
Choosing care is never easy but for many families, it becomes clear the moment they walk through our door.

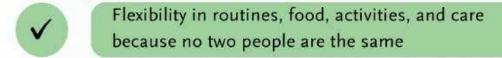
At Colchester Road Residential, it's not about ticking boxes. It's about how people feel. There's a calm, lived-in warmth here. Meals are shared, birthdays are celebrated, routines are respected, and no one is rushed out of bed just to meet a schedule.

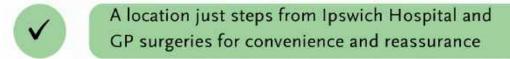
#### Our home offers:











Families don't just leave their loved ones with us they become part of the circle. From day one, we walk this journey together with openness, care, and consistency.



## Care That Wraps Around You

#### The different kinds of support we offer

We offer a range of care options, shaped entirely around your needs:

- Residential Care 24/7 support for people who need a comfortable and safe place to live
- Day Care Friendly daytime support, meals, and companionship
- Respite Care Short stays for recovery or to give family carers a break
- Personal Care Assistance with daily routines like bathing, dressing, or managing medication.

Whatever the support, we deliver it with respect, patience, and genuine care.

TV points and a single seater sofa chair are available in each of the bedrooms for comfort and choice in one's space.

A local hairdresser, chiropodist, in-house grooming or wellbeing appointments can be arranged as needed.

We also provide support with anything else that helps people live comfortably and feel like themselves.



## A Place to Call Home

Comfort, connection, and the little things that make life feel good.

Colchester Road Residential is more than a care home, it's a warm and welcoming space where everyday life still feels like your own.

All of our rooms are light, clean, and comfortably furnished, with en-suite accessible facilities. We encourage residents to personalise their space with treasured items, small furniture pieces, photos, and anything that helps them feel settled.

Shared spaces are at the heart of our home including a cosy lounge, a bright dining area, and a secure garden with outdoor seating where residents can relax, enjoy the fresh air, or share a quiet moment with loved ones.









We prepare home-cooked meals onsite every day, with seasonal ingredients and



menus shaped by what residents enjoy most. There's always more than one option, and we're happy to cater to dietary needs, cultural preferences, or simple comforts, from hearty stews to a proper cuppa just how you like it.

There's always something going on in the home. We offer a relaxed programme of gentle activities, from crafts and games to music, movement, and themed afternoons. Participation is always optional but there's always space to join in, laugh, or simply observe.

## Personalised Care and Meaningful Moments

Support and activities shaped around you

At Colchester Road Residential, we understand that no two people are the same. That's why your care plan is uniquely tailored to reflect who you are, what matters to you, and how you want to be supported. We listen to your likes, dislikes, history, and culture, learn about your daily routines, and respect your independence and choices. As your needs change, so does your care. Always honouring your decisions, even the difficult ones.

But care is more than support it's about enjoying life's moments every day. Whether it's baking, painting, gentle exercise, or simply sharing a cup of tea, we offer a variety of activities based on what you enjoy. These might include arts and crafts, reminiscence sessions, garden time, or celebrations like birthdays and afternoon teas. Participation is always optional, because your wellbeing means different things to different people.

It's your life, your care, your moments and we're here to walk alongside you every step of the way.



## Here to Make Life Happier

Our well trained staff at Colchester Road Residential are deeply committed to providing the best possible care and support to all our residents and their families.

The team's approach is individual to each resident. They spend time really getting to know each person, to ensure their specific needs are met. Every staff team member brings their personality to work with them, creating a warm, informal family atmosphere that helps residents and their loved ones feel right at home.



Katy, Team Leader

"My work is very important to me. At the end of my shift I like to know that I have done my very best, that I have given the residents the best day they can have.



Oma, Team Leader

"Caring for others isn't just my job, it's a hobby I'm truly passionate about. I love supporting people with kindness and respect, making sure they always feel valued and heard".



As the founder and manager of Colchester Road Residential, my mission is to create a place where every individual feels at home, respected, and truly cared for. I'm passionate about building a team that shares these values and delivering personalised support with compassion and dignity."

Chi, Founder / Manager

# Colchester Road

### Come and Visit Us

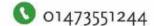
If you'd like to meet us in person and find out about life here, we'd be happy to show you around and answer any questions you may have.

We understand that making a choice on residential care for yourself or a loved one can be an emotional time. Our experienced team are more than happy to talk through any concerns you may have, answer any questions and support you through the process.

Please join us for lunch or one of our monthly coffee mornings to get a feel of the home

and chat to other residents about their experiences.

Get in touch to arrange a visit by



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www.colchesterroadresidential.com



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